

Provy Terms of Use and Privacy Policy

Agreement between user and <https://www.provy.io>

Welcome to <https://www.provy.io> The <https://www.provy.io> website (the "Site") is comprised of various web pages operated by Provy Inc ("Provy"). <https://www.provy.io> is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of <https://www.provy.io> constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

Privacy

Your use of <https://www.provy.io> is subject to Provy's Privacy Policy. Please review our Privacy Policy, which also governs the Site and informs users of our data collection practices.

Electronic Communications

Visiting <https://www.provy.io> or sending emails to Provy constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

Provy does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use <https://www.provy.io> only with permission of a parent or guardian.

Links to third party sites/Third party services

<https://www.provy.io> may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of Provy and Provy is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or

updates to a Linked Site. Provy is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Provy of the site or any association with its operators.

Certain services made available via <https://www.provy.io> are delivered by third party sites and organizations. By using any product, service or functionality originating from the <https://www.provy.io> domain, you hereby acknowledge and consent that Provy may share such information and data with any third party with whom Provy has a contractual relationship to provide the requested product, service or functionality on behalf of <https://www.provy.io> users and customers.

No unlawful or prohibited use/Intellectual Property

You are granted a non-exclusive, non-transferable, revocable license to access and use <https://www.provy.io> strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to Provy that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner which could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of Provy or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. Provy content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular, you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use and will make no other use of the content without the express written

permission of Provy and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the intellectual property of Provy or our licensors except as expressly authorized by these Terms.

Third Party Accounts

You will be able to connect your Provy account to third party accounts. By connecting your Provy account to your third party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third party sites). If you do not want information about you to be shared in this manner, do not use this feature.

International Users

The Service is controlled, operated and administered by Provy from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the Provy Content accessed through <https://www.provy.io> in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

Indemnification

You agree to indemnify, defend and hold harmless Provy, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorneys' fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. Provy reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Provy in asserting any available defenses.

Liability disclaimer

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. PROVY TECHNOLOGY AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME.

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TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL PROVY AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF PROVY OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

Termination/access restriction

Provy reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of Delaware and you hereby consent to the exclusive jurisdiction and venue of courts in Delaware in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Provy as a result of this agreement or use of the Site. Provy's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Provy's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Provy with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Provy with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Provy with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

Changes to Terms

Provy reserves the right, in its sole discretion, to change the Terms under which <https://www.provy.io> is offered. The most current version of the Terms will supersede all previous

versions. Provy encourages you to periodically review the Terms to stay informed of our updates.

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to the <https://www.provy.io> and Provy Inc and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Provy Inc include <https://www.provy.io> and Provy. By using the Provy website, you consent to the data practices described in this statement.

Security of your Personal Information

To secure your personal information from unauthorized access, use or disclosure, Provy uses the following:

Google

GoDaddy

Plaid

Amazon AWS

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

Google Services Integration

We receive and share the following personal data with Google services:

Requests to access the user's mail:

- Request email profile of the user, to get his email address.
- Request of letters and threads of the user, to link them to the cases.

- Sending emails on behalf of the user.

Purpose: to ensure that the user has an account in Gmail, send and receive emails within the Site.

Requests to access Calendars:

- Create a calendar.
- Get a list of events from the calendar.
- Create / edit / delete calendar events.

Purpose: to provide access through the Site to the events and tasks of the user from Google Calendar. The user can also create an event and a task in the Google Calendar through the Site.

Requests for Google Drive:

- Get files and directories from GoogleDrive.
- Create files and directories in GoogleDrive.
- Delete files and directories from GoogleDrive.
- Download files from GoogleDrive.

Objective: to enable the user to access files in Google Drive through the Site. The user can also create, modify, delete files in Google Drive using the Site.

Google User Data

If you choose to connect a Gmail account to Provy, we will ask you to grant Provy application permissions to access your Gmail account. These permissions are necessary to sustain the functionality of our Services, as intended and described in Terms of Service. In particular, we will need to access your inbox folder to detect replies to emails that have been sent via Provy.

Our servers only store emails that you have sent via Provy and any responses you have received to those emails so we can detect replies, classify them, and provide access to them in your Provy account. All data obtained via Gmail API is available in your Provy account.

Also, we will store your authentication token and account email address. This data will be securely stored to be used by Provy to provide you with the Services (including but not

limited to logging into your account, sending emails via the Provy platform, accessing emails you sent, and viewing replies you received to this emails). Under no circumstances will this data be voluntarily shared with any third parties; Provy could only provide this information to legal authorities upon their lawful request. Should you choose to disconnect your Gmail account or decide to close your account, any information from Google that is stored on our servers will be removed permanently.

At Provy, we do not use data obtained from our customers (from their Google accounts) for advertising purposes; this includes personalized, re-targeted, and interest-based advertising.

Our employees, contractors, and any human, in general, are not allowed to access your personal information, including the data obtained via Google API. We could access user data only after obtaining the user's affirmative agreement. We may need access the user data to resolve a support issue, provide advice on service usage or provide any other help, requested by the user. Also, we can access such information when/if necessary for a security investigation or to comply with applicable laws.

To obtain more information, please reach out to our Data Protection Officer (help@provy.io).

Children Under Thirteen

Provy does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Disconnecting your Provy Account from Third Party Websites

You will be able to connect your Provy account to third party accounts. BY CONNECTING YOUR PROVY ACCOUNT TO YOUR THIRD PARTY ACCOUNT, YOU ACKNOWLEDGE AND AGREE THAT YOU ARE CONSENTING TO THE CONTINUOUS RELEASE OF INFORMATION ABOUT YOU TO OTHERS (IN ACCORDANCE WITH YOUR PRIVACY SETTINGS ON THOSE THIRD PARTY SITES). IF YOU DO NOT WANT INFORMATION ABOUT YOU, INCLUDING PERSONALLY

IDENTIFYING INFORMATION, TO BE SHARED IN THIS MANNER, DO NOT USE THE THIS FEATURE. You may disconnect your account from a third party account at any time. Settings.

Opt-Out & Unsubscribe

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from Provy by contacting us here:

Email: help@provy.io

Changes to this Statement

Provy will occasionally update this Statement of Privacy to reflect company and customer feedback. Provy encourages you to periodically review this Statement to be informed of how Provy is protecting your information.

Contact Information

Provy welcomes your questions or comments regarding this Statement of Privacy. If you believe that Provy has not adhered to this Statement, please contact Provy at:

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8 The Green, Ste. R, Dover, DE 19901

Email address: help@provy.io
Telephone number: +1 (650) 427-0302

Effective as of October 21, 2019