

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to the <https://www.provy.io> and Provy Inc and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Provy Inc include <https://www.provy.io> and Provy. By using the Provy website, you consent to the data practices described in this statement.

Security of your Personal Information

To secure your personal information from unauthorized access, use or disclosure, Provy uses the following:

Google

GoDaddy

Plaid

Amazon AWS

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

Google Services Integration

- Provy's use of information received from Google APIs will adhere to the [Google API Services User Data Policy](#), including the Limited Use requirements.

We receive and share the following personal data with Google services:

Requests to access the user's Email:

- Request email profile of the user, to get his email address.
- Request of letters and threads of the user, to link them to the cases.
- Sending emails on behalf of the user.

Purpose: to ensure that the user has an account in Gmail, send and receive emails within the Site.

Requests to access Calendars:

- Create a calendar.
- Get a list of events from the calendar.
- Create / edit / delete calendar events.

Purpose: to provide access through the Site to the events and tasks of the user from Google Calendar. The user can also create an event and a task in the Google Calendar through the Site.

Requests for Google Drive:

- Get files and directories from GoogleDrive.
- Create files and directories in GoogleDrive.
- Delete files and directories from GoogleDrive.
- Download files from GoogleDrive.

Objective: to enable the user to access files in Google Drive through the Site. The user can also create, modify, delete files in Google Drive using the Site.

Google User Data

If you choose to connect a Gmail account to Provy, we will ask you to grant Provy application permissions to access your Gmail account. These permissions are necessary to sustain the functionality of our Services, as intended and described in Terms of Service. In particular, we will need to access your inbox folder to detect replies to emails that have been sent via Provy.

Our servers only store emails that you have sent via Provy and any responses you have received to those emails so we can detect replies, classify them, and provide access to them in your Provy account. All data obtained via Gmail API is available in your Provy account.

Also, we will store your authentication token and account email address. This data will be securely stored to be used by Provy to provide you with the Services (including but not limited to logging into your account, sending emails via the Provy platform, accessing emails

you sent, and viewing replies you received to this emails). Under no circumstances will this data be voluntarily shared with any third parties; Provy could only provide this information to legal authorities upon their lawful request. Should you choose to disconnect your Gmail account or decide to close your account, any information from Google that is stored on our servers will be removed permanently.

At Provy, we do not use data obtained from our customers (from their Google accounts) for advertising purposes; this includes personalized, re-targeted, and interest-based advertising.

Our employees, contractors, and any human, in general, are not allowed to access your personal information, including the data obtained via Google API. We could access user data only after obtaining the user's affirmative agreement. We may need access the user data to resolve a support issue, provide advice on service usage or provide any other help, requested by the user. Also, we can access such information when/if necessary for a security investigation or to comply with applicable laws.

To obtain more information, please reach out to our Data Protection Officer (help@provy.io).

Children Under Thirteen

Provy does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Disconnecting your Provy Account from Third Party Websites

You will be able to connect your Provy account to third party accounts. BY CONNECTING YOUR PROVY ACCOUNT TO YOUR THIRD PARTY ACCOUNT, YOU ACKNOWLEDGE AND AGREE THAT YOU ARE CONSENTING TO THE CONTINUOUS RELEASE OF INFORMATION ABOUT YOU TO OTHERS (IN ACCORDANCE WITH YOUR PRIVACY SETTINGS ON THOSE THIRD PARTY SITES). IF YOU DO NOT WANT INFORMATION ABOUT YOU, INCLUDING PERSONALLY IDENTIFYING INFORMATION, TO BE SHARED IN THIS MANNER, DO NOT USE THE THIS FEATURE. You may disconnect your account from a third party account at any time. Settings.

Opt-Out & Unsubscribe

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from Provy by contacting us here:

Email: help@provy.io

Changes to this Statement

Provy will occasionally update this Statement of Privacy to reflect company and customer feedback. Provy encourages you to periodically review this Statement to be informed of how Provy is protecting your information.

Contact Information

Provy welcomes your questions or comments regarding this Statement of Privacy. If you believe that Provy has not adhered to this Statement, please contact Provy at:

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Effective as of May 3, 2020